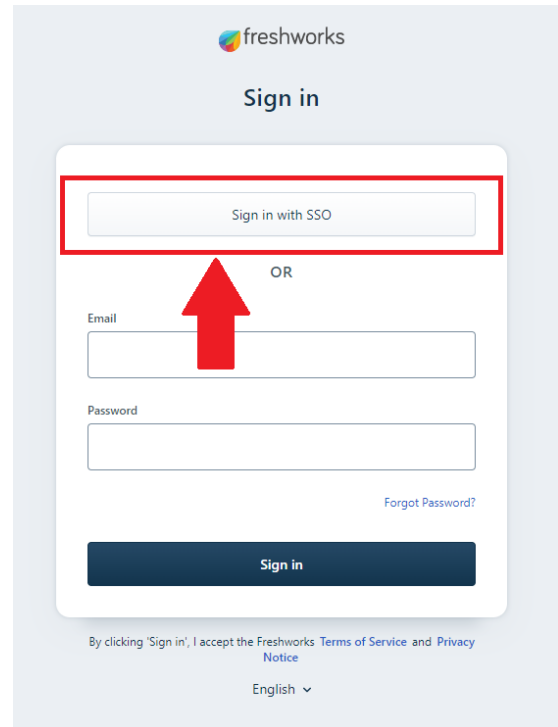


## Remote Access Request

Please follow the steps below to access the remote access request form.

1. Please go to: [Stamford Remote Access Request](#).

2. If you see the notification below, click on the **Sign in with SSO** button.



freshworks

### Sign in

Sign in with SSO

OR

Email

Password

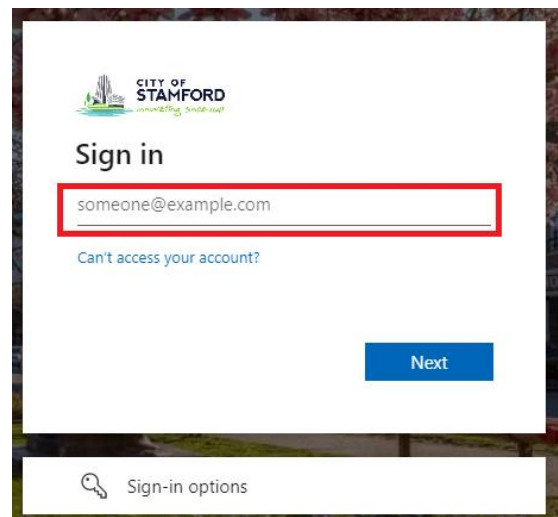
[Forgot Password?](#)

Sign in

By clicking 'Sign in', I accept the Freshworks [Terms of Service](#) and [Privacy Notice](#)

English ▾

3. On the next page, enter your city email on the **Sign in** field.



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### Sign in

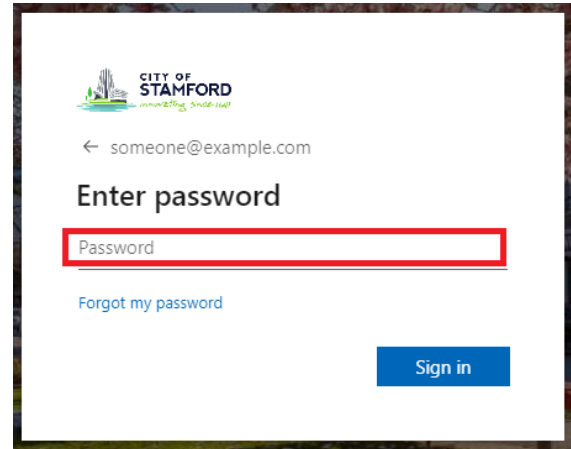
someone@example.com

[Can't access your account?](#)

Next

Sign-in options

4. Enter your city password on the **Enter Password** field.



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← someone@example.com

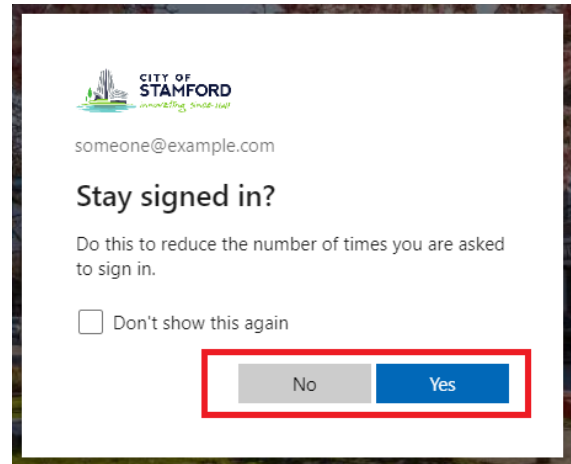
### Enter password

Password

[Forgot my password](#)

**Sign in**

5. On the final page, you can click **Yes** if you are using your work computer otherwise click **No**.



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someone@example.com

### Stay signed in?

Do this to reduce the number of times you are asked to sign in.

Don't show this again

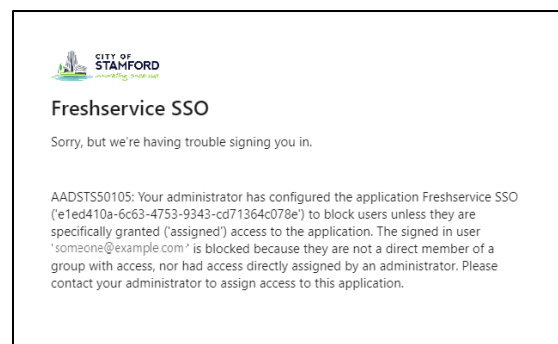
**No** **Yes**

6. You should now see the request form.

Please contact:

[Ralvarez@Stamfordct.gov](mailto:Ralvarez@Stamfordct.gov)

**If you have any issues or see the following message:**



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### Freshservice SSO

Sorry, but we're having trouble signing you in.

AADSTS50105: Your administrator has configured the application Freshservice SSO (e1ed410a-6c63-4753-9343-cd71364c078e) to block users unless they are specifically granted (assigned) access to the application. The signed in user "someone@example.com" is blocked because they are not a direct member of a group with access, nor had access directly assigned by an administrator. Please contact your administrator to assign access to this application.